Pokegama Lake Lodge Resort Policies

Version - 01.2025

A resort's policies are essential guidelines that ensure a smooth and safe experience for guests while maintaining operations. These typically cover guest behavior, accommodation rules, amenities usage, check-in/check-out procedures, and safety regulations. They protect both guests and the property, providing clear expectations for conduct and ensuring an enjoyable stay.

General Resort Policies

SECTION INTRODUCTION:

Welcome to Pokegama Lake Lodge Resort! We're so happy you've chosen our property for your vacation or business retreat. Before you settle in and get comfortable, we would like to make you aware of the Resort Rules & Policies at our Resort. Understanding and complying with our Rules & Policies will make for a comfortable and fun stay for everybody!

COMPLIANCE:

Complying with our Resort's Rules & Policies is a requirement of all guest during their stay at the Resort, as well as the Rental Agreement you signed. Failure to adhere to the Rules & Policies may result in penalties such as deductions or complete forfeiture of the security deposit and/or early checkouts.

We reserve the right to evict any guests or visitors from the property who refuse to follow the Resort Policies. In any case, please use common sense while staying at the Resort, and If you're unsure about any Policies and require further clarification, please call us at the office.

FORCE MAJEURE:

Neither the Owner nor the Agent shall assume liability for events beyond their control that may interfere with your scheduled occupancy. Such events include, but are not limited to, Acts of God, actions by Governmental Agencies, fire, strikes, war, severe weather conditions, including flooding, and construction noise from neighboring sites. NO REFUND shall be provided under these circumstances.

INDEMNIFICATION:

The Guest agrees to indemnify and hold harmless any and all individual homeowners, the Agency Tenkom Inc, and its employees from any liabilities or losses, including any claims or liabilities for personal injury or property damage, arising out of or in connection with the rental of the premises by the Guest or the Guest's invitees.

RESORT / AGENT RELATIONSHIP:

Pokegama Lake Lodge Resort is privately owned. As the agent for the property owner **Tenkom Inc**,

Dba: <u>Tukkuruk Vacation Rentals</u>, reserves the right to issue refunds for advanced payments, deny entry,

evict, refuse, or discontinue occupancy if, in our judgment, such actions are in the best interest of the premises.

RESORT BOOKING:

Pokegama Lake Lodge Resort utilizes <u>Tukkuruk Vacation Rentals</u> as our booking agent for making reservations, equipment rentals, invoicing, and property management. All availability for reservations should be current on their website, and all staff here at the lodge have access to that information. In the event you have questions about your reservations, please follow the directions and FAQ on the Tukkuruk website for more information.

SEASONS:

Peak Season is from June 1 – September 1, and Main Lodge rentals and Trapper's Cabin rentals require 7 day stays for most reservations, from Friday to Friday.

TAXES:

Prices are subject to 5.5% state sales tax and 5.5% local room tax.

Booking Policies

SECTION INTRODUCTION:

We appreciate your interest in reserving accommodations at Pokegama Lake Lodge Resort for your upcoming family vacation or corporate retreat. We use <u>Tukkuruk Vacation Rentals</u> as our rental management and Booking company, and all rooms are booked through that website. We offer a variety of room rental options to accommodate both small and larger groups, customizable itineraries, and various levels of required privacy for your stay.

At the Resort, we have the Available Rentals:

- Private Rooms Hotel style, when available
- Private Cabin's Trapper's Cabin
- The Main Lodge The entire main lodge
- The Entire Resort For large groups & privacy

NOTE: All rentals except for short duration Private Room Rentals, require a signed lease for the duration of your stay. For more information on the leasing process and requirements, please see our Lodge's Booking Page.

BOOKING & PAYMENTS:

To confirm your reservation, an advance deposit covering 50% of the total reservation amount is required at the time of booking.

Terms and Conditions:

- Pay online at Tukkuruk Vacation Rentals
- Payments accepted: direct bank payment, or credit cards
- Credit card payments incur an additional 3% CC processing fee.
- Prices are subject to 5.5% state sales tax and 5.5% local room tax.

The reservation balance is required to be paid in full 30 days before your trip to secure your stay, as well as your signed lease. These are both accomplished in our online guest payment portal at <u>Tukkuruk</u> <u>Vacation Rentals</u>, and can be accessed via the reservation confirmation email you received.

For reservations made within 30 days of your arrival date, full payment online and completion of both the Lease Agreement and Registration Forms are required upon booking to confirm your stay.

CANCELLATIONS:

Reservation Modifications

We allow a one-time courtesy, reservation date modification by contacting our office, if your reservations is still 60 days out. The reservation modification is subject to availability, seasonality, and any applicable rate changes.

180+ days from Reservation

To secure a full refund, guests must cancel within 48 hours of making a booking and at least 180 days prior to check-in. These cancels will incur a \$100 non-refundable cancellation fee, as well as any non-refundable taxes, credit card, or other financial processing fees.

180 – 90 days from Reservation

If you choose to cancel your trip between 180 and 90 days out from your reservation date, you will receive a full refund minus a 10% cancellation fee of the total booking of your stay, as well as any non-refundable taxes, credit card, or other financial processing fees.

90 – 60 days from Reservation

If you choose to cancel your trip between 90 and 60 days out from your reservation date, you will receive a full refund minus a 25% cancellation fee of the total booking of your stay, as well as any non-refundable taxes, credit card, or other financial processing fees.

60 – 30 days from Reservation

If you choose to cancel your trip between 60 and 30 days out from your reservation date, you will receive a full refund minus a 50% cancellation fee of the total booking of your stay, as well as any non-refundable taxes, credit card, or other financial processing fees.

30 days or less from Reservation

If you choose to cancel your trip within 30 days from your reservation date, no refunds will be given.

Terms and Conditions:

- Cancellations may be communicated by phone, or done through the online guest portal, but a follow-up written notice via email to our office is required by state law.
- Refunds will be processed and made payable to the leaseholder within 21 days following the clearing of the subsequent re-rent payment from our account.
- You are welcome to transfer your reservation to another party, provided a new lease holder is approved by Pokegama Resort, meets lease holders requirements, and they also agree too, and sign all necessary documents and policies.

CHECK-IN:

The Lease Holder must be present at the time of Check-in unless prior arrangements have been made to authorize another individual to represent them. Check-in and check-out take place at the Pokegama Lake Lodge Office located at 13709 North Shore Drive, Lac Du Flambeau, WI 54538.

The designated arrival time at the property is 4 P.M. for all guests. Our reservation team will confirm the Check-in time for your reserved property. If you expect to arrive after business hours or on days when the office is closed, please refer to LATE ARRIVALS. (Directions and office hours are available on your Confirmation Letter, which will be emailed to you after we receive your final payment, or on the Pokegama Lake Lodge website).

CHECK-OUT:

Check-out time is set for 10:00 A.M. sharp. No exceptions will be made. If you check out when the office is closed, we kindly ask that you adhere to the Late Check-out Procedures. As your stay comes to an end, please review the property Check-out Procedures located in your Pokegama Lake Lodge Property Binder. It is crucial to ensure that all doors and windows are securely locked. Any damages incurred from non-compliance with these procedures may be deducted from your security deposit. Additionally, ensure that all perishable food items are removed from the property.

EARLY DEPARTURE:

Should you decide to leave the property before the reserved departure date specified in your Tenant Lease, please be aware that no refund will be issued. A courtesy call or email to our office would be greatly appreciated, as maintaining professional communication is valued.

FINAL PAYMENT:

Final payment, inclusive of fees, security deposits, and the completed Registration Form, is due 30 days prior to your check-in date. Please note this deadline on your calendar, as no invoice will be sent for the final payment. A late fee of \$250.00 will be applied to your balance if payment is not received by the due date, following one courtesy call or email notification.

LATE ARRIVAL:

Pokegama Lake Lodge has WIFI based door locks on all properties, door access codes will be assigned prior to arrival, making late arrival easy for guests. If you are planning to arrive after business hours, please adhere to the "Late Check-in Procedures" Information. Check-in will only be available to 4:00 P.M. on days when the office is open.

MAXIMUM OCCUPANCY:

Each listing provides a detailed statement regarding maximum occupancy. Adherence to the stated maximum occupancy is required to ensure compliance with fire safety regulations and homeowner policies. The leaseholder must be present at all times during the lease period.

PROPERTY AVAILABILITY:

Pokegama Lake Lodge is pleased to invite you for a return visit. Reservations are contingent upon availability, which may change rapidly, and property contract renewals at the discretion of the owner. Early reservations ensure prime selection and help avoid already occupied accommodations. If you book within the same calendar year as your current vacation, your initial payment is not due until January 15 of the subsequent year, with your final payment due 30 days prior to your arrival. We can accommodate reservations for a maximum of two years in advance. Reservations operate on a first-come, first-served basis.

RESERVATION MODIFICATIONS:

We want you to have the best vacation possible and understand life things happen from time-time. Pokegama Resort assumes no liability but will try and work with you in these cases to reschedule a trip if possible.

We allow a one-time courtesy, reservation date modification by contacting our office, if your reservations is still 60 days out. The reservation modification is subject to availability, seasonality, and any applicable rate changes.

SECURITY DEPOSIT:

A security deposit is required for all Pokegama Lake Lodge properties, with the specified amount detailed on the first page of the Tenant Lease Agreement form.

The purpose of the security deposit is to safeguard the owner's property, outdoor areas, and contents against any damages. Additionally, should any Check-out Procedures not be adhered to, supplementary charges will be deducted from the security deposit. Check-out Procedures and Security Deposit deductions are outlined in your Pokegama Lake Lodge Property Binder, which is available at the property.

Properties will be inspected before and after each tenancy. We kindly request your cooperation in reporting any damages by completing the Guest Survey or contacting the Pokegama Lake Lodge Office via telephone or email.

The security deposit, less any applicable charges, will be postmarked within 21 days of your departure date, using U.S. Postal Service. If damage to the premises occurs during your stay and is not reported, the leaseholder will assume responsibility for repairs or replacement. A \$50.00 stop payment fee will apply for reissuing lost or stolen checks or checks that are not sent directly to the Pokegama Lake Lodge Office. Additionally, checks returned due to non-sufficient funds will incur current NSF fees as determined by our financial institution.

TAXES:

Prices are subject to 5.5% state sales tax and 5.5% local room tax.

House and Property Policies

SECTION INTRODUCTION:

We're so glad you're here! Please take a moment to read through our rules to ensure a safe and enjoyable stay, and to protect your security deposit. We ask that you show our Lodge and Resort the same love and care as you do your own home. We've worked hard to create a beautiful space for you to enjoy!

Please ensure you read and fully understand the house rules at the beginning of your stay. If anything is unclear, please contact us so we can explain in further detail to avoid any misunderstandings.

Resort Quiet Time - 10 pm to 9 am

Laundry Room Hours - 9 am to 7 pm

BARBECUES & GRLLING:

Barbecues are free to use for guests, and they should be one for each property, as well as charcoal ones throughout the property. If you run out of propane, let the manager know and they can replace with a full one. Be sure to clean the barbecues after each use, It's much more difficult to clean the next day and this can increase your cleaning bill during checkout!

Barbecue Use Instructions:

- NEVER leave barbecues unattended, ALWAYS stay with the grill while cooking.
- ALWAYS locate the fire extinguisher BEFORE you start using any grill, and understand how to operate it. If you have any questions on their use, ask the manager.
- NEVER operate the grills to close to any structures that may catch fire, allow enough distance.
- NEVER throw water on the grill in the event of a grease fire to try and put it out, use a fire extinguisher.
- NEVER allow children to be playing around a hot grill, keep an eye on them!
- Keep your grill clean by removing grease or fat buildup from the grills and in trays below the grill.
- Always make sure your gas grill lid is open before lighting it.
- If you use starter fluid when charcoal grilling, only use charcoal starter fluid. Never add charcoal fluid or any other flammable liquids to the fire.

BATHROOMS & TOILETS:

ABSOLUTELY DO NOT put Kleenex, paper towels, feminine hygiene products or ANY other items in the toilets; only toilet paper can be flushed down the toilets, as the Resort is on a septic system!

Failure to follow this, could result in the septic system system malfunctioning, and you will be financially responsible for remedying the problem, which could result in a complete loss of your damage deposit. There are covered trash cans in each bathroom that should be used for these products, please use them!

As the Resort is on a septic system, proper toilet use is necessary to keep everything in good working order. Please always flush ONCE for #1's, and TWICE for #2's to keep everything working as designed for the duration of your stay.

CANDLES:

The use of candles is strictly prohibited on all Pokegama Lake Lodge properties. Any violation of this policy may result in eviction without a refund and forfeiture of the Security Deposit.

CLEANLINESS:

We strive to deliver to our guests clean and organized rooms and properties for your enjoyment, which is a large undertaking each week! Be sure to maintain a good level of cleanliness throughout your stay, as this will reduce your cleaning bill and avoid any unnecessary security deposit forfeitures. Keeping your rooms and the property cleaner, will make a much smoother checkout process when it comes time to assess any potential additional charges.

CHILDREN:

We try to keep our Resort as child-friendly as possible. That said, parents are responsible for ensuring their children's safety at all times. If you find anything unsafe or requiring revision at our property, please contact us at your earliest convenience so we can address the issue.

Never leave young children unsupervised at any time at the Resort without any adults, especially in the Marina and Beach areas, and any where along the lake shoreline.

CONSIDERATION:

We strive to address any issues you may encounter in a timely manner. Please note that compensation will not be provided for equipment malfunctions or dissatisfaction stemming from other guests. Our team is committed to maintaining a professional and courteous approach while resolving concerns.

FOOD & DRINKS:

No food or drinks in the bedrooms unless in a Bedroom Suite, please limit eating and drinking to the kitchen and dining areas only.

DAMAGE:

While we know our guests won't hopefully intentionally break anything at the Resort, we understand accidents can happen. Here is what you need to know about accidental damages or breakages during your stay here at the Resort.

Always report any accidental damages or breakages in a timely manner, especially before checkout. In case of any accidental damage, we'll look into the issue internally to decide if and how much the deduction or repair cost will be, and subtract from your security deposit.

If any damage to the property or its appliances is not covered by our insurance, the guest will pay for the repair costs from the security deposit.

FIRE EXTINGUISHERS:

There are Fire Extinguishers located throughout the Resort, please see the Resort Map for all their locations, and try to remember in case of emergencies.

As a general rule, they are always located in these areas; kitchen's, barbecue areas, garages, fuel pump areas, and in Marina areas. Be be aware, and spot them while getting use to the Resort grounds so you know where they are in case of emergency.

FIREWORKS:

The use of fireworks is <u>prohibited</u> on the grounds of all Pokegama Lake Lodge properties. Any violation of this policy may result in eviction without a refund and forfeiture of the Security Deposit.

FURNITURE:

Please do not move any furniture from one room to another without our permission first.

GARBAGE & RECYCLING:

Please dispose of garbage and recycling in the proper containers, there are garbage containers in each kitchen, bedrooms, and gathering areas. If trash or recycling containers get full, please take garbage to the communal trash cans at the end of the street.

DO NOT <u>flush any trash, garbage, or sanitary products down the toilet</u>, place these items in the covered trash can that is in each bathroom.

DO NOT wash any food remains down the drains, the Resort is on a septic system and this can cause damage to the system. Please scrape any kitchen scraps into the trash cans in the kitchens for disposal.

KITCHENS:

Our guest kitchens have all the modern appliances you would expect at any home, and some extras for your cooking needs. Each property's kitchen includes at a minimum; stove/oven, dishwasher, microwave, air fryer, pizza oven, and a toaster.

Our guest kitchens are also stocked with all the basic cooking essentials like to cook and serve meals to your guests, this includes; pots, pans, plates, bowels, silverware, cooking sheets, cutting boards, and cooking utensils. They will also include some of the basic cooking condiments and spices such as; cooking oil, simple seasonings, and some condiments. Please return any dishes, pans, equipment or silverware to their original locations if used in the kitchen and dinning areas.

Please be sure to ventilate the kitchen after cooking for anything that could leave a strong smell behind, be kind to other guests.

DO NOT wash any food remains down the drains, the Resort is on a septic system and this can cause damage to the system. Please scrape any kitchen scraps into the trash cans in the kitchens for disposal.

To help the environment, please only switch on the dishwasher when it's full and use the eco-program where possible.

Kitchen cleaning products are under the sink. If any products run out during your stay, please let us know so we can replace them for the next guests.

No food or drinks in the bedrooms unless in a Bedroom Suite, please limit eating and drinking to the kitchen and dining areas only.

Please treat the guest kitchens with the love and respect you would your own to keep it in great condition for other guests, they are a vital component for guests to have a great time at the Lodge!

LAUNDRY:

There are laundry facilities in each property and they are free to use for paid guests. Please only use them during daytime hours between 9 a.m. and 7 p.m. This will help keep disruption to neighboring rooms and guests to a minimum.

LINEN ITEMS:

Our Properties do provide sheets for guests at all of our properties. Each property should include; sheets, pillows, mattress pads, blankets, and/or comforters to ensure a pleasant stay. Please keep all bedding inside properties, do not take any to lake, beach or bonfire.

Please don't take any bath towels with you to the beach, they are for inside property use only. Please use your own beach towels for all lake related activities.

LOST AND FOUND:

Pokegama Lake Lodge cannot be held liable for any items left in a rental property. Lost items submitted to our office will be retained for two weeks and, if unclaimed, will be donated to a local charitable organization. Returned items, per your request, will be delivered at a reasonable time to "Fed Ex" located at 900 1st Ave, Woodruff, WI 54568. You will be required to contact them directly at (800) 463-3339 to arrange for delivery and payment.

NOISE:

Resort Quiet time is from 10pm to 9am daily.

We sincerely hope you have an absolutely amazing time filled with joy and laughter throughout your vacation! Please remember to kindly keep the volume down during the nighttime hours so that everyone can enjoy their well-deserved rest and have a more enjoyable experience.

If any neighboring residents report excessive noise or unruly behavior, we may have to evict you from the Resort and terminate the vacation rental agreement. This could result in loss of security deposit and rental amount. Thank you for being considerate of other guests and our neighboring properties.

PARKING:

There is free parking right in front of the Main lodge, and the Trapper's Cabin, look for the parking signs. There is also additional areas specifically for trailer parking, please see the Resort Map for more instructions. Please do not exceed 20 mph on our long driveway on the way to the Resort.

All garage's at the Resort are off-limits for guests vehicles. They are used for Resort functions and staff use.

PETS:

Pets are strictly prohibited on all Pokegama Lake Lodge properties. Any violation of this policy may result in eviction without a refund and forfeiture of the Security Deposit.

REPAIRS:

Even the highest quality or newest equipment may experience malfunctions and cannot be guaranteed 100% operational at all times. Pokegama Lake Lodge maintains an exceptional list of maintenance contacts. Issues will be addressed as promptly as possible, with priority given to essential services such as water and refrigeration. Agents, authorized personnel, or repair technicians may enter the premises for purposes related to the repair, maintenance, or care of the property.

SAFETY & SECURITY:

Door Locks – All properties can be locked on all main entry/exit doors, and are wifi enabled, which allows us to open doors remotely in the event of lock outs, security concerns, or evictions. All individual rooms also have wifi enabled door locks which can be accessed with keypads or bracelets, providing security for all contents in each room.

Elevated Decks – Our large expansive decks provide stunning views of the beautiful lake and Northwoods; however, please exercise caution on the deck and near the railings. It is also essential to supervise all children at all times when they are on the decks, and make sure they understand they are not play areas.

Beach & Marina – Young children should be monitored at <u>ALL TIMES</u> by parents or adults, if children are found to be left unsupervised, children may be asked to leave the Beach and Marina areas until parents or adults return. It's <u>NOT</u> the responsibility of Pokegama Staff to supervise guests or children in or around the lake.

SMOKE DETECTORS:

Smoke detectors cannot be tampered with, this will violate fire codes and puts other guests in danger. Do not remove batteries from the smoke detectors. If you are having problems with one, contact the property manager to assist you. Any violation of this policy may result in eviction without a refund.

SMOKING:

The Resort has a strict **NO SMOKING** policy in inside <u>ALL proprieties</u> and the immediate area around each of them. This includes all cigarettes, cigars, and all vaping. If smoking is detected within the Property or rooms, or signs of smoking are found outside in non-designated areas like butts in the grass or dirt, your entire security deposit will be forfeited.

The Resort is for everyone to use and enjoy, please be respectful of other guests and groups, and use the designated smoking areas to keep smoke away from the properties. Thank you...

SUPPLIES:

The Resort provides basic supplies at each property for the average 7 day duration stay, this includes two rolls of toilet paper per bathroom, liquid soap at sinks, dishwasher soap, dish soap, laundry detergent, 2 rolls of paper towels, large and small can liners, and one box of Firelogs for fireplace (main lodge). This supply is sufficient to last for a normal stay, if you run out, all additional dish soap, laundry detergent,

extra toilet paper, soap, and toiletries are the responsibility of the renter, and can be purchased from the local grocery store, or through our own onsite store if easier.

The Tap water at the Resort has an advanced water softening and UV light system to produce medical grade safe water safe for drinking. No bottled water is required unless a preference of a guest.

THERMOSTATS & TEMPERATURES:

All thermostats in all properties are locked, and can only be changed my Resort management. Please don't touch, pry, or try to adjust in any way, doing so will violate your rental agreement. We set the winter and summer temperature for 70°F.

The main lodge is normally NOT temperature managed in the summer due a very mild pleasant summer that is prevalent here in Northern Wisconsin, with very low humidity. We also normally don't temperature control the Main Lodge in the summer due to its size, open windows & doors, and guests going in/out all day long. If you do require a temperature controlled space, please let the office know before your stay, as it can take a few days to get the entire lodge under control.

TRASH / RECYCLING:

There are trash cans located throughout the properties in the kitchens, bedrooms, and outside areas, please use them. Place all garbage in plastic trash bags and place in dumpster located in the parking areas as needed, and at the conclusion of your stay. Place aluminum cans, plastic and glass bottles only in the recycling cans outside by the dumpsters.

UNAUTHORIZED GUESTS:

We want you to enjoy your vacation and time at our Resort, but we do have to set some restrictions on visitor numbers for safety and state laws. As part of our vacation rental agreement, we need the names and details of each member of your group. In addition, please respect the maximum number of visitors and the rules regarding visitors as set out below.

Guests are allowed a maximum of 1 visitor at any time during their stay during daytime hours. Guests are responsible for ensuring that any visitors comply with these policies. Any additional overnight visitors must be approved in advance as we have to maintain the maximum occupancy rules.

WELL WATER:

Pokegama Lake Lodge utilizes an in-ground water well for drinking and bathing water on our properties. The water is treated with a water conditioning systems, as well as a UV light sterilization system, effectively making our water medical grade sterile for guest use. All properties undergo an annual water test with "SAFE" results.

Marina, Lake, & Beach Policies

SECTION INTRODUCTION:

Marina Hours: 7am - 7pm

Beach Area Hours: 8am - Sunset

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SWIMMING & WATER ACTIVITIES NOTICE:

There is **NO LIFEGUARD ON DUTY AT ANY TIME** at Pokegama Resort, please **SWIM AT YOUR OWN RISK!** Make sure to **ALWAYS** keep eyes on your children and others in your group to ensure their safety.

Children should be monitored at <u>ALL TIMES</u> by parents or adults when near the Lake, and young children must have a life jacket on!

Young children should be monitored at <u>ALL TIMES</u> by parents or adults, if children are found to be left unsupervised, children may be asked to leave the Beach and Marina areas until parents or adults return. It's <u>NOT</u> the responsibility of Pokegama Staff to supervise guests or children in or around the lake.

BEACH AREA:

The Beach area is for everyone at the Resort to use, please be respectful of other groups and children also using the Beach and Marina area. Make sure to keep an eye on children and they are being respectful to others.

No throwing rocks or sticks at ANY time in the Beach area. You, or your child will be removed from the Beach area if caught doing so, please be respectful to other guests.

Do not throw any trash into the Lake and Beach area of any kind, including; trash, bottles, cans, or general liter. This can be dangerous to guests using the Beach area.

Young children should be monitored at <u>ALL TIMES</u> by parents or adults, if children are found to be left unsupervised, children may be asked to leave the Beach and Marina areas until parents or adults return. It's <u>NOT</u> the responsibility of Pokegama Staff to supervise guests or children in or around the lake.

NOTICE: There is **NO LIFEGUARD ON DUTY AT ANY TIME** at Pokegama Resort, please **SWIM AT YOUR OWN RISK!** Make sure to **ALWAYS** keep eyes on your children and others in your group to ensure their safety.

BOATING:

The Fence Lake chain is big, almost 8,000 acres to explore! Please review our <u>Fence Lake Chain</u> maps for each lake before exploring into that lake, their are many rock islands and shallow areas. Also, please carefully review the <u>WI DNR website</u> for current laws and ordinances.

State law REQUIRES that everyone on a boat must have access to a life preserver, please make sure you have them before leaving the Marina.

CANOES, KAYAKS, PADDLE BOARDS:

For your safety, a life preserver must be worn when using the canoe, paddle boats or kayak.

Please do not park canoes, kayaks, paddleboats or other flotation devices in the swimming area, please return them to the storage racks on the Pier, or the large storage racks on the shore.

Young children should be monitored at <u>ALL TIMES</u> by parents or adults, if children are found to be left unsupervised, children may be asked to leave the Beach and Marina areas until parents or adults return. It's <u>NOT</u> the responsibility of Pokegama Staff to supervise guests or children in or around the lake.

FISHING:

The Fence Lake chain is big, almost 8,000 acres to explore! Please review our <u>Fence Lake Chain</u> maps for each lake before exploring into that lake, their are many rock islands and shallow areas. Also, please carefully review the <u>WI DNR website</u> for current laws and ordinances.

State law REQUIRES that everyone on a boat must have access to a life preserver, please make sure you have them before leaving the Marina.

FISH CLEANING:

Please clean all fish in the designated fish cleaning area, and DO NOT bring any fish inside any Lodge or cabins to clean them. Only cleaned fish are allowed, for the purpose of cooking them, or freezing them. Place all fish entrails in designated trash buckets in the Fish cleaning area.

LIFEGUARD:

There is **NO LIFEGUARD ON DUTY AT ANY TIME** at Pokegama Resort, please **SWIM AT YOUR OWN RISK!** Make sure to **ALWAYS** keep eyes on your children and others in your group to ensure their safety.

Young children should be monitored at <u>ALL TIMES</u> by parents or adults, if children are found to be left unsupervised, children may be asked to leave the Beach and Marina areas until parents or adults return. It's NOT the responsibility of Pokegama Staff to supervise guests or children in or around the lake.

MARINA:

The Resort Marina is for guests of the Lodge only, we don't sell fuel, supplies, food, sodas, etc to the public.

Young children should be monitored at <u>ALL TIMES</u> by parents or adults, if children are found to be left unsupervised, children may be asked to leave the Beach and Marina areas until parents or adults return. It's NOT the responsibility of Pokegama Staff to supervise guests or children in or around the lake.

TRASH:

<u>DO NOT</u> throw any trash into the lake of any kind, including; trash, bottles, cans, or general liter. Please help keep our lakes clean and free of trash and debris. Please bring all trash from fishing and boating back to the Resort and throw away in the dumpsters.